## **NIAID/DAIDS CRSS Team**

PPD

# NIAID HIV and Other Infectious Diseases Clinical Research Support Services (CRSS) Contract No. HHSN272201700078C

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### **NIAID/DAIDS CRSS Team**

PPD

#### **Specimen Repository Audit of**

Harmonized ID (HID)	Repository Facility Name - Address

#### **Conducted by PPD**

Audit Type: Specimen Repository

Audit Date(s):

**Final Report Issued:** 

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# **Specimen Repository Report**

	Report Su	mmary			
Repo	ository Facility Name/Location				
Visit	Date(s)				
Audi	it Requestor				
Labo	pratory Auditor				
Repo	ository Management				
Qual	lity Assurance Unit Manager				
Safe	ty Officer				
Date	(s) Last Audited				
Com	ments:				
	I. Organizatio	n and Perso	nnel		
A.	Is an organizational chart inclusive of all repositor	ory personnel	Yes 🗌	No 🗆	Comments
Com	ments:				
B.	Is there a policy or process for determining authorises (If "Yes," please describe.)	orized	Yes 🗆	No 🗆	Comments
Com	ments:				
_	Para and Para ala				
<b>C.</b>	Personnel Records  Are personnel records kept? (If "Yes," describe how	these records			
1.	are organized and securely stored.)	lilese records	Yes 🗆	No 📙	Comments U
2.	Is a job description/delegation of duties documentation repository personnel involved with protocol-related a		Yes 🗌	No 🗆	Comments
3.	For each repository position, is there a documented requirements such as education, experience, and certification/license requirements?	profile that lists	Yes 🗌	No 🗆	Comments
4.	Are education records maintained for all repository provided with protocol-related activities?	personnel	Yes 🗌	No 🗆	Comments
5.	Are training records for repository personnel kept on	file?	Yes 🗌	No 🗆	Comments

6.	Have all personnel involved in processing and/or testing of DAIDS- supported protocol specimens completed DAIDS Good Clinical Laboratory Practice training? (If "No," indicate the total number of trained versus untrained personnel.)	Yes  No Comments
7.	Is documentation maintained, indicating the repository has assessed the competency of each employee to perform his/her assigned duties in accordance to the requirements for waived and non-waived testing? (If "Yes," report the methods utilized to assess competency and the frequency of evaluation.)	Yes ☐ No ☐ Comments ☐
8.	Are personnel identification lists (signature/initial/code) present to verify responsible personnel?	Yes  No Comments
9.	Has the repository defined and established a process for auditing personnel records?	Yes  No Comments
Com	ments:	
D.	Does the repository have a policy that prohibits retaliation against personnel who communicate study integrity, quality, and/or safety concerns to repository management?	Yes  No Comments
Com	ments:	
E.	Communication with External Users	
1.	Does the repository provide training and/or instruction, and oversight for all aspects of interactions among external users (i.e. sites)?	Yes No Comments
2.	Is there a mechanism for the leadership of the repository and the external users to discuss performance issues?	Yes □ No □ Comments □
Com	ments:	
F.	Did the repository change location since the last audit visit?	Yes □ No □ Comments □
Com	ments:	
G.	Have any new repository employees been hired since the last audit? (If "Yes," document the changes in personnel and management positions.)	Yes ☐ No ☐ Comments ☐
Com	ments:	
	II. Policies and Procedur	res
A.	Is a master list of currently used SOPs maintained by the laboratory?	Yes 🗆 No 🗀 Comments 🗀

Comments:				
В.	Standard Operating Procedures			
	Written Procedure Name	Review complet repository mana within two-year ir	gement	Repository management signature present?
1.		Yes □	No $\square$	Yes □ No □
		Comments		Comments
2.		Yes □	No $\square$	Yes □ No □
		Comments		Comments
3.		Yes	No $\square$	Yes □ No □
		Comments		Comments
4.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\square$
5.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\square$
6.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\Box$
7.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\Box$
8.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\square$
9.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\square$
10.		Yes □	No $\square$	Yes □ No □
		Comments		Comments $\square$
Con	nments:			
C.	Is there a written document control plan that such as procedural relevance, authorization revisions and discontinuation of procedures	process, reviews,	Yes [	☐ No ☐ Comments ☐
Con	nments:			
D.	Are all repository SOPs reviewed for accurate within two-year intervals?	acy and relevance	Yes [	□ No □ Comments □
Con	nments:			

E.	Does the repository have a system of documenting that all personnel are knowledgeable of the contents of the SOPs?	Yes 🗆	No 🗆	Comments	
Comments:					
F.	Are the repository SOPs available in the work areas?	Yes 🗆	No 🗆	Comments	
Com	nments:				
G.	Are superseded or retired versions of SOPs identified and archived in the repository? (If "Yes," explain the archiving process and provide the retention time.)	Yes 🗆	No 🗆	Comments	
Com	nments:				
Н.	Was the auditor able to verify the repository personnel was adhering to the SOPs? (List the SOPs for which a vertical audit was performed.)	Yes 🗆	No 🗆	Comments 🗆	
Com	nments:				
	III. Quality Managemen	t			
1.	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)	t Yes 🗆	No 🗆	Comments	
1.	Does the repository have a Quality Assurance/Quality Management	Yes 🗆	No 🗆	Comments  Comments	
	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)  Does the program include a documented operational plan, to promptly record and investigate, correct (as appropriate), and trend nonconformities or other problems identified in the entire specimen	Yes  Yes			
2.	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)  Does the program include a documented operational plan, to promptly record and investigate, correct (as appropriate), and trend nonconformities or other problems identified in the entire specimen management process?  Are key indicators of quality monitored and evaluated to detect problems and opportunities for improvement? (If "Yes," list the	Yes  Yes	No 🗆	Comments	
2. 3.	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)  Does the program include a documented operational plan, to promptly record and investigate, correct (as appropriate), and trend nonconformities or other problems identified in the entire specimen management process?  Are key indicators of quality monitored and evaluated to detect problems and opportunities for improvement? (If "Yes," list the indicators.)  Are appropriate corrective action and/or preventive actions taken	Yes  Yes  Yes	No 🗆	Comments   Comments	
3.	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)  Does the program include a documented operational plan, to promptly record and investigate, correct (as appropriate), and trend nonconformities or other problems identified in the entire specimen management process?  Are key indicators of quality monitored and evaluated to detect problems and opportunities for improvement? (If "Yes," list the indicators.)  Are appropriate corrective action and/or preventive actions taken when opportunities for improvement are identified?	Yes  Yes  Yes  Yes  Yes  Yes  Yes  Yes	No   No   No   No   No   No   No   No	Comments   Comments   Comments	
<ol> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	Does the repository have a Quality Assurance/Quality Management program? (If "No," skip to Question 3.)  Does the program include a documented operational plan, to promptly record and investigate, correct (as appropriate), and trend nonconformities or other problems identified in the entire specimen management process?  Are key indicators of quality monitored and evaluated to detect problems and opportunities for improvement? (If "Yes," list the indicators.)  Are appropriate corrective action and/or preventive actions taken when opportunities for improvement are identified?  Is there evidence that CAPAs are monitored through resolution?  Is quality management documentation surrounding key indicators of quality and CAPAs reviewed by the repository management? (If	Yes  Yes  Yes  Yes  Yes  Yes  Yes  Yes	No   No   No   No   No   No   No   No	Comments   Comments   Comments   Comments	

	IV. Physical Facilities				
1.	Is there a documented policy/procedure in place for access control into the repository?	Yes  No Comments			
2.	Is the ventilation, temperature (and humidity, where applicable) adequately controlled in all areas?	Yes No Comments			
3.	Are security measures in place to ensure the facility and equipment are protected against fire, other environmental hazards and personal intrusion?	Yes  No Comments			
4.	Are ambient room temperature readings (and humidity, where applicable) taken/documented? (If "Yes," report the frequency)	Yes No Comments			
5.	Have tolerance limits been established/documented for ambient room temperature (and humidity, where applicable)? (If "Yes," list the limits)	Yes  No Comments			
6.	Is there documentation of corrective actions taken in response to out- of-range values?	Yes  No Comments			
7.	Is there adequate, conveniently located space, so the quality of work and safety of personnel are not compromised?	Yes  No Comments			
8.	Is there an established, documented inventory control system in operation?	Yes  No Comments			
Com	nments:				
	V. Equipment	V. Equipment			
A.					
	Is all repository equipment used for DAIDS protocol-related activities listed on an inventory document?	Yes  No  Comments			
Com		Yes  No Comments			
Com	activities listed on an inventory document?	Yes No Comments Yes No Comments Comments			
В.	activities listed on an inventory document?  ments:  Is all out-of-service/not-in-use equipment clearly identified as				
В.	activities listed on an inventory document?  ments:  Is all out-of-service/not-in-use equipment clearly identified as such?				
B. Con	activities listed on an inventory document?  ments:  Is all out-of-service/not-in-use equipment clearly identified as such?  ments:  Are there documented PM and calibration plans for repository	Yes No Comments			
B. Con	activities listed on an inventory document?  Is all out-of-service/not-in-use equipment clearly identified as such?  Inments:  Are there documented PM and calibration plans for repository equipment indicated?	Yes No Comments			

E.	Repository Equipment				
Verify the following as it applies to equipment used for study-specific repository activities: (List the manufacturer and model of the equipment, where applicable.)					
1.	Are	freezers present? (If "No," skip to Question 2.)	Yes 🗆 No 🗀 Comments 🗀		
	a.	Are PM activities performed/documented by repository personnel?	Yes No Comments		
	b.	Are PM activities/services performed and documented by outside vendors and/or company technical representatives?	Yes  No Comments		
	C.	Are temperature readings taken/documented? (If "Yes," report the frequency.)	Yes □ No □ Comments □		
	d.	Have tolerance limits been established/documented for temperature readings? (If "Yes," list the limits.)	Yes □ No □ Comments □		
	e.	Is there documentation of corrective actions taken, in response to out-of-range values?	Yes □ No □ Comments □		
	f.	Is there sufficient freezer storage space? (If "Yes," note the specimen storage capacity of the facility.)	Yes □ No □ Comments □		
Com	men	ts:			
2.		e liquid nitrogen freezers present? (If "Yes," describe the capacity ailable. If "No," skip to Question 3.)	Yes ☐ No ☐ Comments ☐		
	a.	Are PM activities/services performed and documented by repository personnel?	Yes 🗌 No 🗀 Comments 🗀		
	b.	Are PM activities/services performed and documented by outside vendors and/or company technical representatives?	Yes No Comments		
	C.	Are liquid nitrogen levels taken and documented? (If "Yes," report the frequency.)	Yes No Comments		
	d.	Have tolerance limits been established and documented for liquid nitrogen levels? (If "Yes," list the limits.)	Yes 🗌 No 🗀 Comments 🗀		
	e.	Is there documentation of corrective actions taken in response to out-of-range values?	Yes □ No □ Comments □		
Com	men	ts:			
3.		oxygen monitoring equipment present in areas where liquid rogen is used? (If "No," skip to Question 4.)	Yes □ No □ Comments □		
	a.	Are PM activities/services performed and documented?	Yes 🗌 No 🗀 Comments 🗀		
	b.	Are calibration procedures performed as described by the manufacturer?	Yes No Comments		
	c.	Are oxygen levels taken and documented? (If "Yes," report the frequency.)	Yes ☐ No ☐ Comments ☐		

	d.	Have tolerance limits been established and documented for oxygen levels? (If "Yes," list the limits.)	Yes 🗌	No 🗆	Comments
	e.	Is an alarm system with oxygen setpoints available? (If "Yes," report the frequency of alarm testing.)	Yes 🗌	No 🗆	Comments
	f.	Is there documentation of corrective actions taken in response to out-of-range values?	Yes 🗌	No 🗆	Comments
Com	men	ts:			
4.	Are	thermometers present? (If "No," skip to Question 5.)	Yes 🗆	No 🗆	Comments
	a.	Is a known standard thermometric device available (NIST certified)?	Yes 🗆	No 🗆	Comments $\square$
	b.	Have all non-certified thermometers been tested against a standard device? (If "No," to 5.a. and "Yes" to 5.b., describe the procedure performed.)	Yes 🗌	No 🗆	Comments
Com	men	ts:			
			<u> </u>		
5.	Are	timers present? (If "No," skip to Question 6.)	Yes 🗆	No 🗆	Comments
	a.	Are calibration procedures performed and documented?	Yes 🗌	No 🗆	Comments
Com	men	ts:			
6.	Are	weighing scales present? (If "No," skip to Question 7.)	Yes 🗆	No 🗆	Comments
	a.	Are calibration procedures performed, as described by the manufacturer?	Yes 🗆	No 🗆	Comments
Com	man	to:			
Con	men	is.			
7.		additional equipment used for protocol-related assays present? Yes," describe in the "Comments" section.)	Yes 🗆	No 🗆	Comments
Com	ment	rs:			
F.	Ten	nperature Monitoring			
1.	tem	nere a written policy/procedure in place, explaining how aperatures are monitored during the absence of repository sonnel?	Yes 🗆	No 🗆	Comments
2.	utili tem	computerized alarm system with setpoint temperature ranges zed for continuous monitoring of freezer and ambient room aperature? (If "Yes," report the frequency of alarm testing; if "No," ecify the system used for continuous temperature monitoring.)	Yes 🗆	No 🗆	Comments
Com	men	ts:			

WA##\_Deliverable Date\*\_Lab Name\_Specimen Repository\_Lab Audit\_Report\_Audit Start Date\*date format=20YYMMDD Is there an SOP in place that describes backup power G. resources? (If yes, specify how backup power equipment is Yes No Comments maintained e.g., logs or SOPs that detail the frequency of maintenance). Comments: Н. Are maintenance, repair, and calibration records reviewed and Yes 
No Comments signed monthly by repository management? Comments: VI. Records and Reports Α. Are copies of network lab-specific manuals, protocols and Yes ☐ No ☐ Comments ☐ appendices available? Comments: В. **Specimen Tracking Forms** 1. Are forms readily available and retrievable within 24 hours? Yes 🗌 No 🗆 Comments Are the forms retrievable for the entire protocol? (If "Yes," explain 2. Yes 🗌 No Comments how archiving is accomplished and provide the retention time[s].) Comments: C. **Specimen Chain of Custody** Is specimen chain of custody/audit trail adequately documented? Yes 🗌 1. Comments No 🗀 2. Does documentation reflect that specimens are received within the Yes 🗌 No 🗀 Comments  $\square$ acceptable amount of time from shipping? 3. Are samples checked against the shipping manifest upon receipt of Yes 🗌 No 🗌 Comments incoming shipments in the repository? Are specimens received (without discrepancies) inventoried and 4. committed within an acceptable timeframe? (Indicate the time to Yes No Comments commitment.) 5. Are discrepancies with each shipment documented, tracked and recorded in a standardized format, and communicated with the site Yes No Comments within an acceptable amount of time from shipment receipt? (If "Yes,"

6.

describe the report and timeframe.)

(Indicate the time to resolution.)

Are corrective actions taken and documented for discrepancies within

an acceptable timeframe, with the assistance of the appropriate site?

Yes No Comments

7. Does the tracking system provide secure transport of specimens, and Yes No Comments ensure that specimens are delivered to the intended recipient? Comments: Does the repository archive records (e.g. shipping, CAPAs, PM D. and calibration etc.)? (If "Yes," explain how archiving is Yes □ No □ Comments □ accomplished, and how long records are archived. If "No," skip to Section VII.) Comments: E. Are the archived records accessible to only authorized Yes 
No Comments personnel? Comments: F. Are records protected from flood and fire? Yes \( \simega \) No \( \simega \) Comments Comments: **Specimen Transport and Management** VII. Α. Is there a documented policy/procedure to identify and assess Yes 🗌 No 🗌 Comments L the quality of specimens received in the repository? Comments: В. **Specimen Transport** 1. Are systems in place to differentiate specimens that have similar Yes 🗀 No 🗀 Comments  $\square$ identification information (e.g., serum and plasma on same PID)? 2. Are systems in place to recognize and handle specimens drawn at different visits (e.g., if specimens from more than one visit are Yes 🗌 Comments No L included in the same batch)? For specimens submitted to the repository from remote sites, is there 3. a documented tracking system to ensure all specimens are actually Yes 🗀 No 🗀 Comments received? Are documented procedures available for checking the condition of Yes 🗌 Comments  $\square$ No 🗀 the shipment upon receipt? (If 'No', skip to question 5) Is there an adequate process for documenting and Yes 🗌 No 🗌 Comments  $\square$ communicating problems identified during shipment receipt? 5. Is there a policy/procedure in place for transporting samples (transported in a sturdy, non-breakable, closable container labeled Yes 
No Comments "biohazard")? (If "No," skip to Question 6.)

WA##\_Deliverable Date\*\_Lab Name\_Specimen Repository\_Lab Audit\_Report\_Audit Start Date\*date

format=20YYMMDD

	a. Does the document address transport within the facility?	Yes 🗆 No 🗆 Comments 🗆
	<ul> <li>Does the document address transportation between clinics/laboratories and the repository?</li> </ul>	Yes □ No □ Comments □
6.	Are appropriate shipping containers utilized to ensure required temperatures are maintained during transit?	Yes 🗌 No 🗀 Comments 🗀
7.	Do the shipping containers comply with current domestic and international transportation regulations and International Air Transportation Associations (IATA) guidelines?	Yes 🗌 No 🗎 Comments 🗆
8.	Are required shipping licenses and permits on file for specimen import, storage, and distribution?	Yes □ No □ Comments □
9.	Does the repository monitor the time required to disburse specimens to domestic and international sites from the point of requisition? (If "Yes," describe the time to disbursement achieved by the repository.)	Yes  No Comments
Com	nments:	
C.	Shipping Certification/Training	
1.	Is there a training plan in place for shipping certification?	Yes 🗆 No 🗀 Comments 🗆
2.	Is there documentation of persons trained for shipping?	Yes 🗆 No 🗆 Comments 🗆
3.	Are shipping certifications renewed every 2 years?	Yes 🗆 No 🗀 Comments 🗆
4.	Is there a policy in place for shipping samples internationally?	Yes  No Comments
Con	nments:	
	VIII. Personnel Safety	
A.	Safety-Related Incidents	
1.	Is there a safety manual/program in place to document safety-related incidents?	Yes 🗌 No 🗀 Comments 🗀
2.	Is there documentation of all safety-related incidents? (If "No," skip to Question 4.)	Yes 🗌 No 🗌 Comments 🗆
3.	Is the documentation reviewed and signed monthly by the repository management?	Yes □ No □ Comments □
4.	Is there a mechanism to evaluate safety incidents?	Yes □ No □ Comments □
5.	Is prophylaxis treatment available (e.g., hepatitis B vaccinations and post-pathogen exposure options)?	Yes ☐ No ☐ Comments ☐
6.	Does a physician provide a documented review of all exposure events?	Yes □ No □ Comments □

Com	Comments:				
В.	Safety Data Sheets (SDS) or Material Safety Data Sheets (MSDS)				
1.	Are SDS or MSDS on file or available online? (If "No," skip to Section C.)	Yes  No Comments			
2.	Are SDS or MSDS readily available to all repository personnel?	Yes □ No □ Comments □			
Com	nments:				
C.	Is there an initial and ongoing safety training program with documented participation of all repository personnel? (If "Yes," briefly describe the training and list the provider as well as the frequency of training.)	Yes  No Comments			
Com	nments:				
D.	Safety Policies				
1.	Is a written Standard Precautions Policy available?	Yes 🗆 No 🗆 Comments 🗆			
2.	Is a written Chemical Hygiene/Hazardous Materials Plan available?	Yes  No Comments			
3.	Is there a written policy for the handling and disposal of biohazardous materials and regulated medical waste? (If "Yes," list what mechanism is used for disposing biohazardous waste.)	Yes  No Comments			
4.	Are policies, procedures and practices in place for use of liquid nitrogen?	Yes No Comments			
5.	Are policies, procedures and practices in place for use of dry ice (solid carbon dioxide)?	Yes No Comments			
6.	Is an emergency preparedness policy available?	Yes 🗆 No 🗆 Comments 🗆			
7.	Are safety policies and procedures readily available to all personnel?	Yes  No Comments			
8.	Is there evidence of review within a two-year interval of all safety policies and procedures by the repository management?	Yes  No Comments			
Comments:					
E.	Is safety equipment such as eyewashes, safety showers, fire extinguishers, and sharps containers, spill kits, smoke detectors/fire alarms, hand washing sinks, and basic first aid kits present in the repository? (If "Yes," provide frequency of documented functional checks for the equipment.)	Yes □ No □ Comments □			
Comments:					

F.	Personal Protective Equipment (PPE)	
1.	Is PPE (gloves, gowns, masks/respirators, eye protectors, etc.) available to repository personnel?	Yes 🗌 No 🗀 Comments 🗀
2.	Is PPE correctly worn and utilized by repository personnel?	Yes  No Comments
3.	Is PPE maintained in a sanitary and reliable condition in all technical work areas in which blood and body substances are handled and in circumstances during which exposure is likely to occur?	Yes No Comments
Com	ments:	
G.	Emergency Evacuation	
1.	Does the repository have a documented and workable evacuation plan that is available to all repository employees and visitors?	Yes 🗆 No 🗀 Comments 🗀
2.	Have all repository employees (and visitors, if appropriate) been properly trained in the evacuation plan/policy?	Yes No Comments
3.	Are annual fire drills conducted with documented participation by repository personnel?	Yes 🗆 No 🗀 Comments 🗆
Comr	ments:	
Н.	Are reviews of safe work practices performed and documented at least annually?	Yes □ No □ Comments □
Com	ments:	
	IX. Laboratory Data Management Sy	rstem (LDMS)
A.	Does this laboratory facility contain an LDMS? (If "Yes," provide the LDMS ID in the comments section; If "No," disregard the rest of Section IX and explain how specimen storage/shipping data are maintained.)	Yes ☐ No ☐ Comments ☐
Comr	ments:	
В.	LDMS Reports Verified by the Auditor	
1.	Detailed Imported Specimen Report	Yes No Comments
2.	Storage Detail Report	Yes No Comments
3.	Shipped Specimen Report–Detail	Yes No Comments
Comr	ments:	

C.	Specimen Verification			
1.	Can the PID, date, protocol, derivative, and additive for specimens be verified with the LDMS?	Yes 🗆	No 🗆	Comments
2.	Does the LDMS accurately reflect the number, type, and volume of all specimen aliquots as well as their storage location and shipping record?	Yes 🗆	No 🗆	Comments
3.	Is a unique identifier utilized for samples received by the repository? (If "Yes," describe the system of identification.)	Yes 🗆	No 🗆	Comments
4.	Can the physical presence of specimens be verified with the LDMS Storage Detail Report?	Yes 🗆	No 🗆	Comments
Comments:				
D.	Is the current LDMS manual available in the repository?	Yes 🗆	No 🗆	Comments
Comments:				
Γ				
E.	LDMS Backup			
1.	Is the LDMS backed up daily?	Yes 🗆	No 🗆	Comments
2.	Is the LDMS backup device stored in a different location than the LDMS computer?	Yes 🗆	No 🗆	Comments
Comments:				
F.	Is the LDMS connected to a backup power source?	Yes 🗆	No 🗆	Comments
Comments:				
G.	Do the repository SOPs include implementation and compliance with DAIDS-network mandates regarding LDMS usage?	Yes 🗆	No 🗆	Comments
Comments:				